

Role Profile

Role Title:

Sessional Trainer

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Description of the Role

To deliver Helplines Partnership's (HLP) suite of online and face to face training courses.

Knowledge, skills, values and experience

1. Deliver the training with reasonable care and skill and to the best of their ability and in line with HLP's policies and procedures. The Sessional Trainer will not express their personal views and will maintain the values and messages of HLP.
2. Should have a background in areas such as social care, mental health, suicide, counselling, safeguarding engagement or other related experience and be able to transfer that knowledge to helplines and the challenges that they face
3. Comply with the reasonable requests from HLP and work and co-operate with members, non-members, staff and volunteers.
4. To be confident and experienced in delivering online and face to face training to a wide range of settings and audiences.
5. Have a calm and balanced approach in a training environment with the ability to manage diverse groups.
6. Be confident in using digital platforms to deliver training i.e. Zoom and have IT skills.
7. Comply with Data Protection, Health and Safety at Work and Equality and Diversity legislation and adhere to policies, procedures and best practice at all times.
8. Effective time management and be able to work on own initiative.
9. Enthusiastic, excellent communicator with strong interpersonal and facilitation skills.
10. Creative approach to problem solving.
11. Commitment to anti-discriminatory values
12. Provide feedback to the lead Trainer & Assessor to feed into future learning.