

Snapshot Survey Poll 3

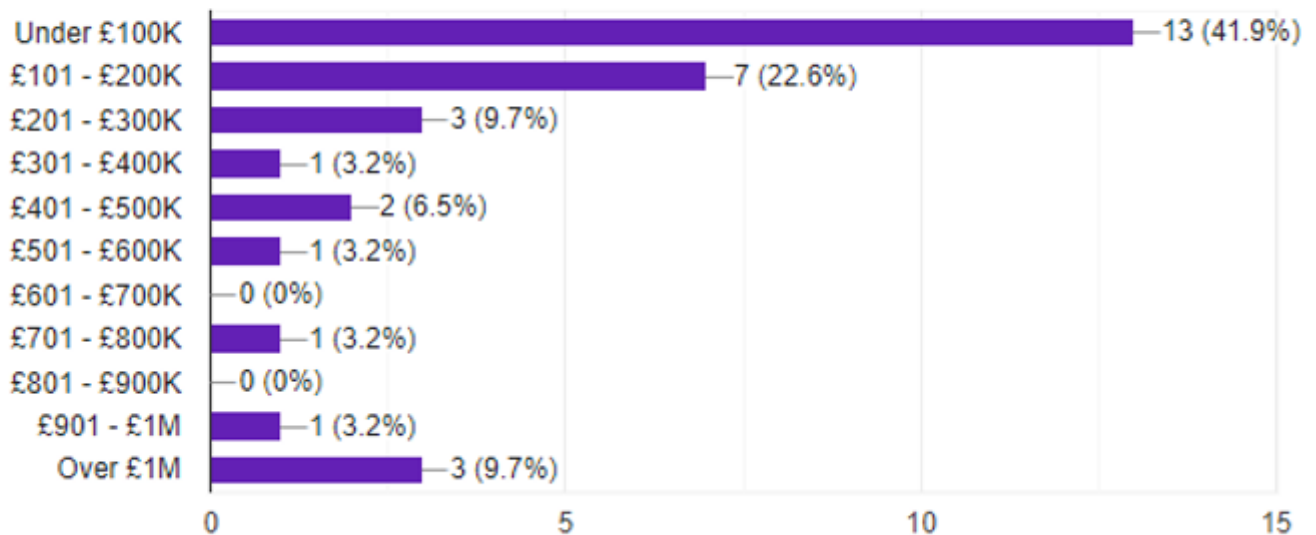
September 2019 - Funding and Resources

These are the results from the third Helplines Partnership quarterly member snapshot survey.

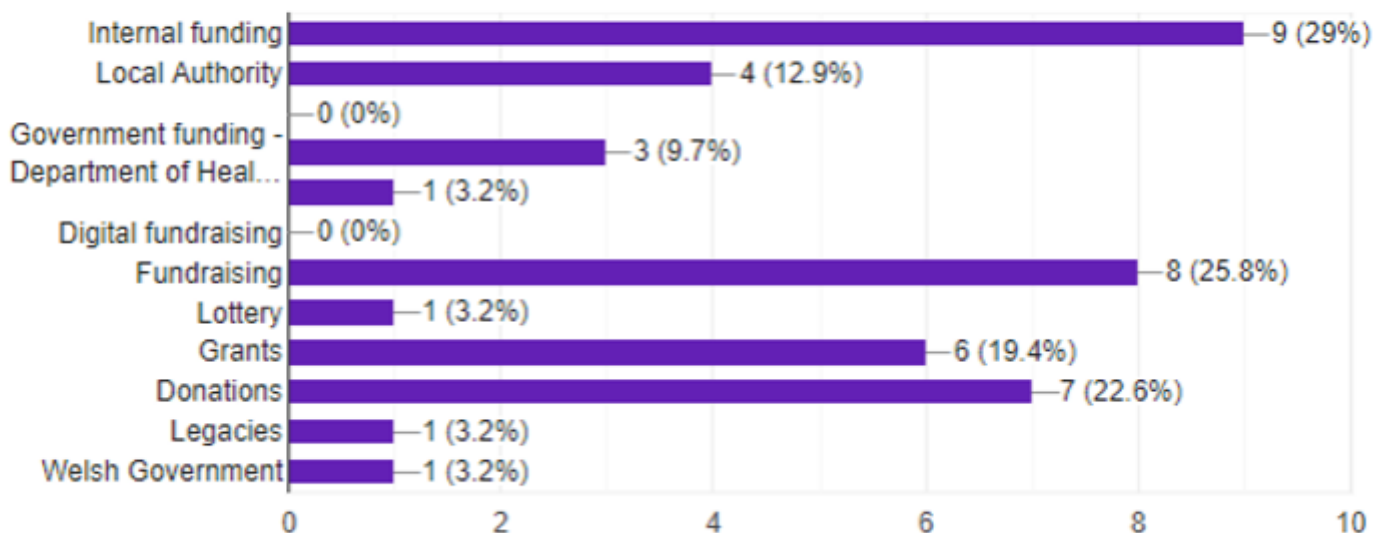
The survey focuses on helpline budgets, funding and the make up of helpline teams.

Members told us they wanted to know more about how different helplines are funded and resourced.

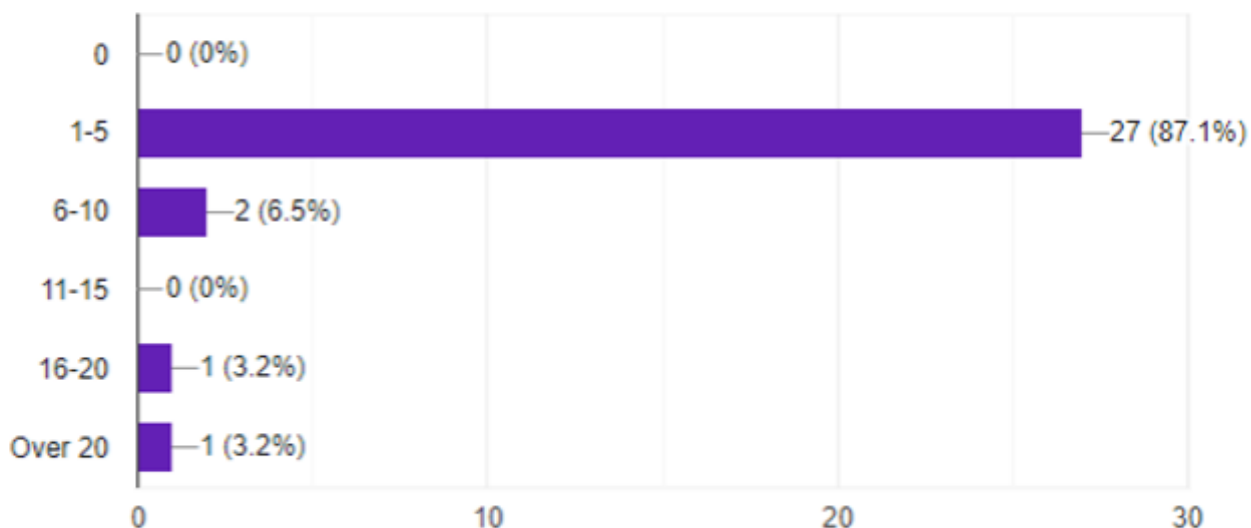
What is your annual helpline budget?



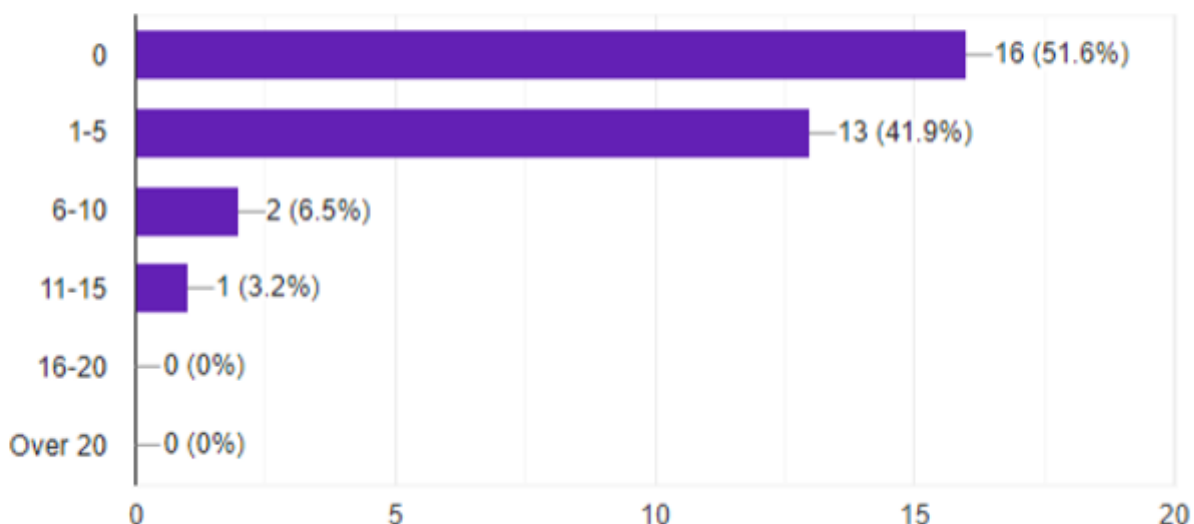
What is your helpline's PRIMARY funding stream?



When your helpline is open, what's the average number of PAID STAFF working during any one shift/session?



When your helpline is open, what's the average number of VOLUNTEERS on the helpline during any one shift/session?



How many hours is your helpline open per seven day week (average)?

