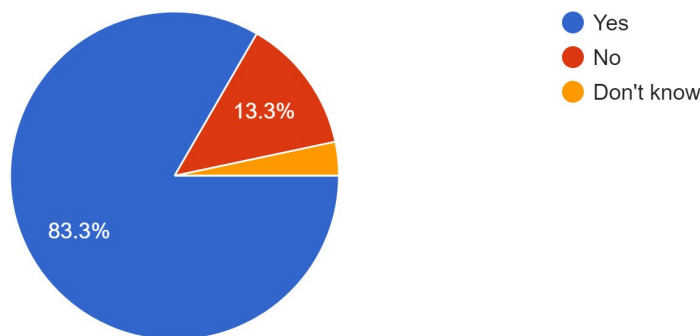


# Snapshot Survey Poll 1

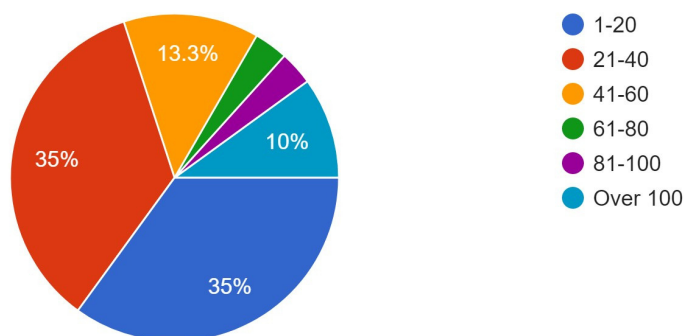
December 2018 - GDPR

These are the results from the first Helplines Partnership quarterly member snapshot survey. The survey focused on the new General Data Protection Regulation (GDPR) which came into effect in May 2018. Members told us they wanted to know more about the impact it has had on helplines.

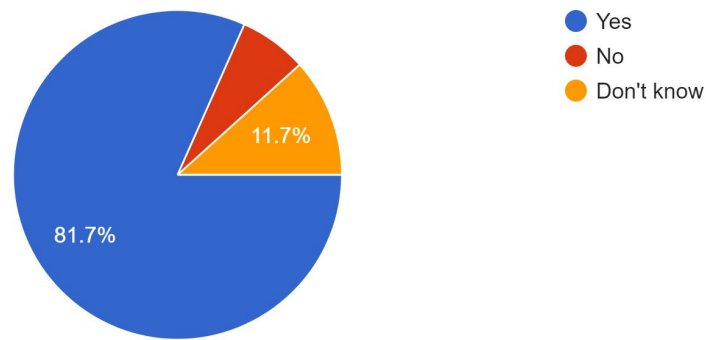
Do you have a designated person responsible for GDPR in your organisation?



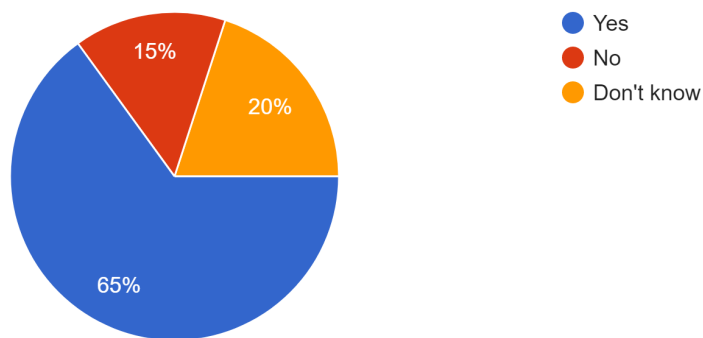
Over the last 12 months, how many hours extra work do you estimate GDPR has meant for your helpline?



Has your organisation sought professional advice about GDPR?



Do you have formal plans in place to regularly review GDPR requirements part of your regular helpline activities?



Have you or your helpline staff or volunteers had any GDPR training?

